

### Managing Fatigue to Enhance Safety: Lessons from Transportation

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- 1) determining the probable cause of transportation accidents
  - 2) making recommendations to prevent their recurrence



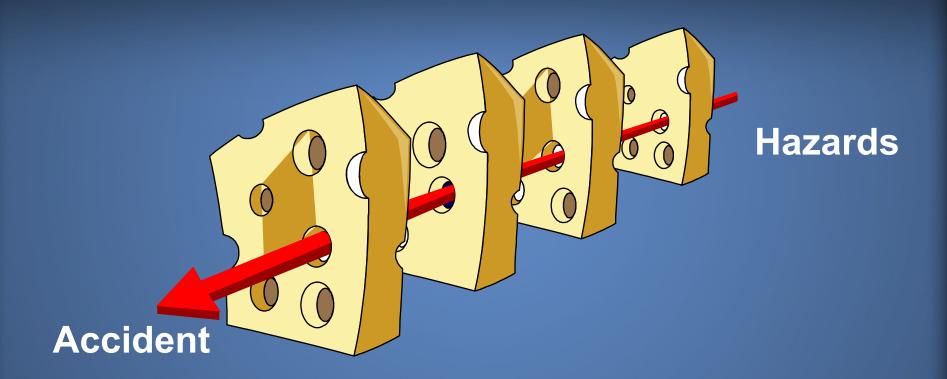


#### Independent Federal Agency: Created in 1967

- ~ 132,000 accident investigations
- 13,500+ safety recommendations
- ~ 2,500 organizations/recipients
- 82% acceptance rate



#### "Swiss Cheese" Model (Reason)



Successive layers of defenses, barriers, and safeguards



#### NTSB Characterized as:

'moral compass and industry conscience'

NTSB Chairman Deborah A.P. Hersman



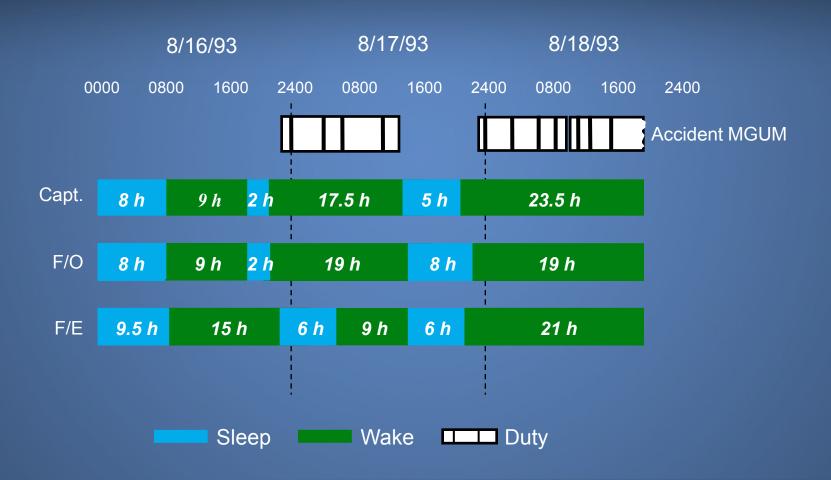
#### Guantanamo Bay Cuba

## First NTSB aviation accident to cite fatigue as probable cause





## Crew Sleep History





#### **Observed Performance Effects**

- Degraded decision-making
- Visual/cognitive fixation
- Poor communication/coordination

Slowed reaction time



Uncontrolled In-Flight Collision with Terrain AIA Flight 808, Douglas DC-8-61, N814CK U.S. NAS, Guantanamo Bay, Cuba, August 18, 1993

"The National Transportation Safety Board determines that the probable causes of this accident were the impaired judgment, decision making, and flying abilities of the captain and flight crew due to the effects of fatigue..."



#### Miami, Oklahoma (June 26, 2009) Fatigue Factors

- Off work for 3 weeks: day active/night sleep schedule
- 3am to 3pm shift work/drive schedule (since 1997)
- Early bedtime (2 hr phase advance in sleep time)
- Obtained min 3 hrs/max 5 hrs sleep prior to accident
- Subsequently diagnosed with mild sleep apnea





### Probable Cause (fatigue)

". . . driver's fatigue, caused by the combined effects of acute sleep loss, circadian disruption associated with his shift work schedule, and mild sleep apnea, which resulted in the driver's failure to react to slowing and stopped traffic ahead by applying the brakes or performing any evasive maneuver to avoid colliding with the traffic queue. . . ."





#### Track Path Animation

Collision Between Two BNSF Railway Freight Trains Red Oak, Iowa April 17, 2011 DCA11FR002









### Probable Cause (fatigue)

". . . failure of the crew of the striking train to comply with the signal indication requiring them to operate in accordance with restricted speed requirements and stop short of the standing train because they had fallen asleep due to fatigue resulting from their irregular work schedules and their medical conditions."



### Challenges of a 24/7 Society





## Fatigue Risks

Fatigue can degrade every aspect of human capability.

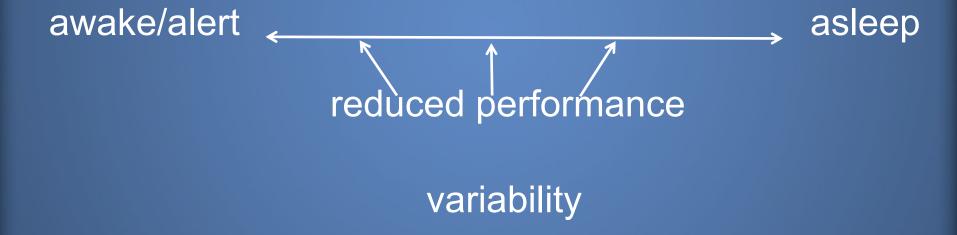


### Four Fatigue Factors +

- Sleep loss
- Continuous hours of wakefulness
- Circadian/time of day
- Sleep disorders
- Other considerations



## Fatigue Risks





## Fatigue Risks

- degraded 20 50%+:
  - reaction time
  - memory
  - communication
  - situational awareness
- increased:
  - irritability
  - apathy

- attentional lapses

- judgment

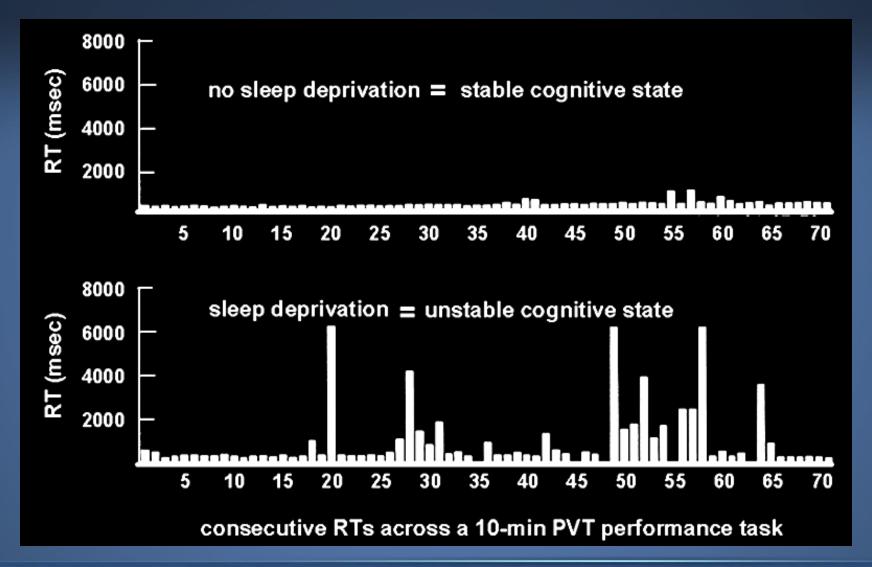
- attention

- mood

- microsleeps

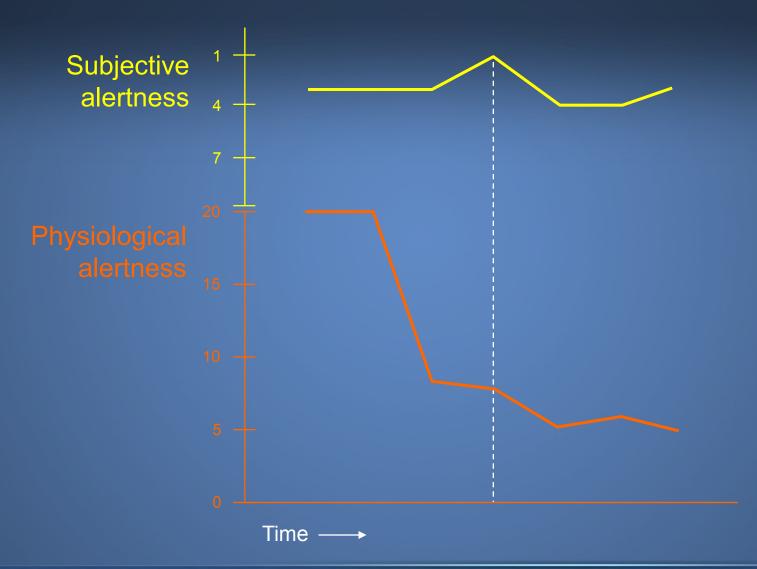


#### Fatigue and Reaction Times





#### Alertness Reports Often Inaccurate





#### NATIONAL TRANSPORTATION SAFETY BOARD

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Home > Transportation Safety > Most Wanted List



#### MOST WANTED LIST

A program to increase the public's awareness of, and support for, action to adopt safety steps that can help prevent accidents and save lives. The following are ten of the current issues.



Addressing Human Fatigue



General Aviation Safety



Safety Management Systems



Runway Safety



**Bus Occupant Safety** 



Pilot & Air Traffic Controller Professionalism



Recorders



**Teen Driver Safety** 



Addressing Alcohol-Impaired Driving



**Motorcycle Safety** 

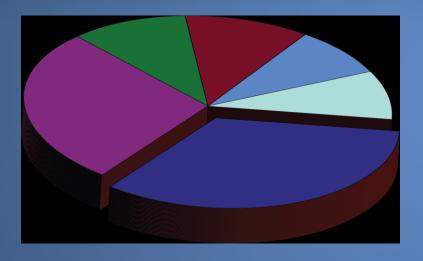
#### NTSB Recommendations

MOST WANTED 1990 -2012

~200 fatigue recommendations



#### Complex Issue:



#### **Requires Multiple Solutions**

- Scheduling Policies and Practices
- Education/Awareness
- Organizational Strategies
- Healthy Sleep
- Vehicle and Environmental Strategies
- Research and Evaluation



#### NTSB Safety Recommendations: Fatigue

40 years ago: May 10, 1972

 "Revise FAR 135 to provide adequate flight and duty time limitations." (A-72-55)

Classified "Closed-Unacceptable"



# NTSB Fatigue Recommendations: Education/Strategies

- Develop a fatigue education and countermeasures training program
- Educate operators and schedulers
- Include information on use of strategies: naps, caffeine, etc.
- Review and update materials



#### Scheduling Policies and Practices





# NTSB Fatigue Recommendations: Hours of Service / Scheduling

- Science-based hours of service
- Allow for at least 8 hours of uninterrupted sleep
- Fatigue mitigation strategies in the hours-of-service regulations for passenger-carrying drivers who operate during the nighttime window of circadian low
- Reduce schedule irregularity and unpredictability



### Sleep Apnea





# NTSB Fatigue Recommendations: Sleep Apnea/Health Related

- Develop standard medical exam to screen for sleep disorders; require its use
- Educate companies and individuals about sleep disorder detection and treatment, and the sedating effects of certain drugs
- Ensure drivers with apnea are effectively treated before granting unrestricted medical certification

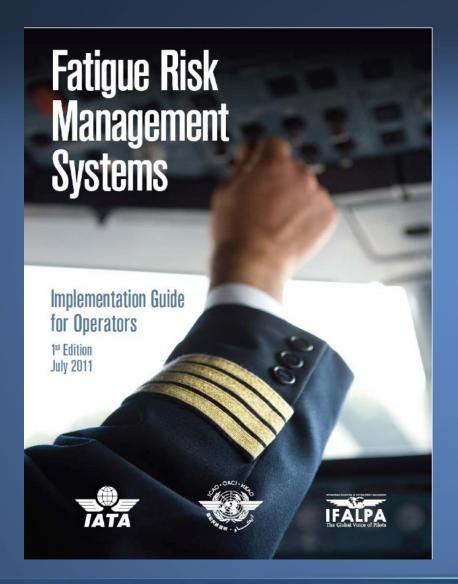


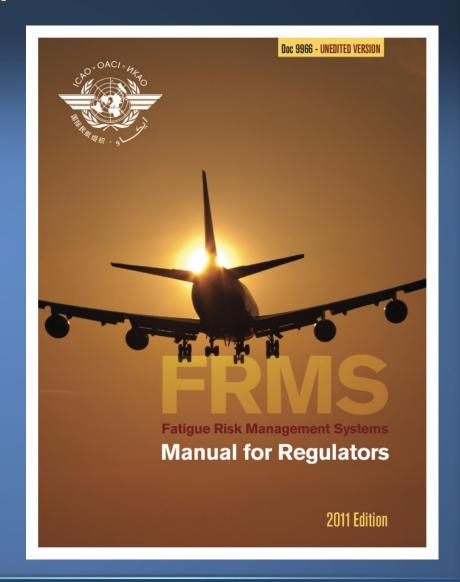
# NTSB Fatigue Recommendations: Fatigue Management Systems

- Develop guidance based on empirical and scientific evidence for operators to establish fatigue management systems
- Establish an ongoing program to monitor, evaluate, report on, and continuously improve fatigue management programs implemented by motor carriers to identify, mitigate, and continuously reduce fatigue-related risks for drivers.



#### Examples







# NTSB Safety Recommendations: Fatigue Status (May, 2012)

• Total: 194

• Open: 48

Closed: 146

• CUN\*: 26





Animation of Accident Reconstruction

Motorcoach Run Off Road-Collision with Bridge Signpost

Interstate Highway 95 Southbound New York, New York March 12, 2011

HWY11MH008



#### 'Bronx Bus', New York, NY (March 12, 2011)



15 fatalities17 injuries



#### Probable Cause

"The National Transportation Safety Board determines that the probable cause of the accident was the motorcoach driver's failure to control the motorcoach due to fatigue resulting from failure to obtain adequate sleep, poor sleep quality, and the time of day at which the accident occurred."



### Success requires . . .

A culture change that supports different attitudes and behaviors



### Manage Sleep = Enhance Safety

- Promote culture change
- Educate everyone
- Strong policies
- Acknowledge risks
- Take action!



## Good sleep, safe travels.





## | National Transportation Safety Board